## **Fairhaven Lake and Gardens**

CLIENT: Fylde Council Lytham St Anne's, Lancashire

- An Exhibition Plus design and build project
- Heritage Lottery funded
- Delivered in 2022

Working with the in-house Fylde team of Julie Vale and Charlie Richards, and the RSPB, we developed the successful site-wide interpretation for this lake and garden on the estuary of the River Ribble, a unique annual home to over 250,000 birds.

The revised historic visitor centre houses a new interactive exhibition, with ground-breaking technologies that allow the hidden seafront to be discovered. Using a new app that interacts with their surroundings, visitors can take virtual journeys of the park and town of Lytham St Annes and explore the RSPB's nearby nature reserves.





Journey from sea to river source

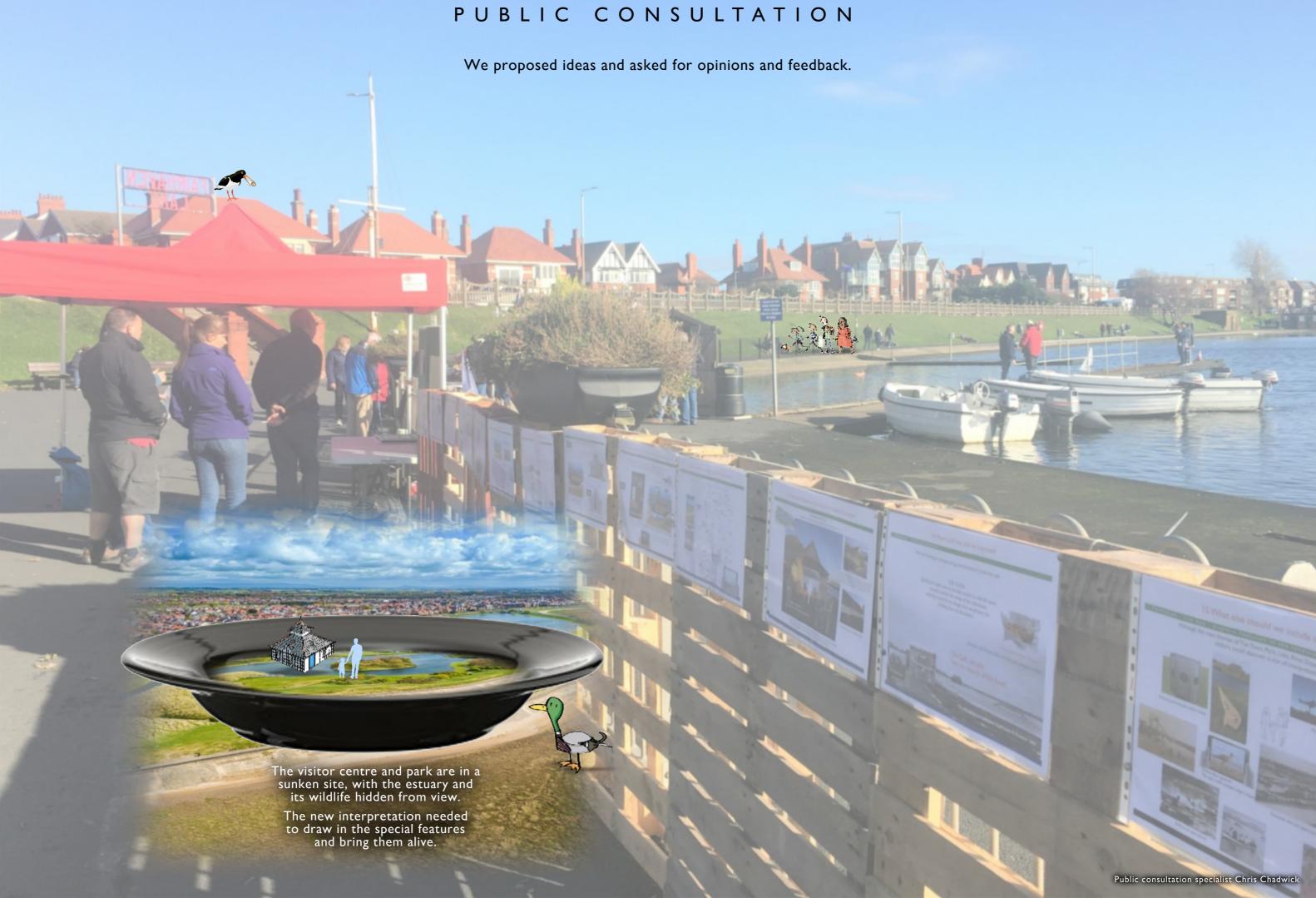






Ideally sited, the park nestles between the town, river and estuary.

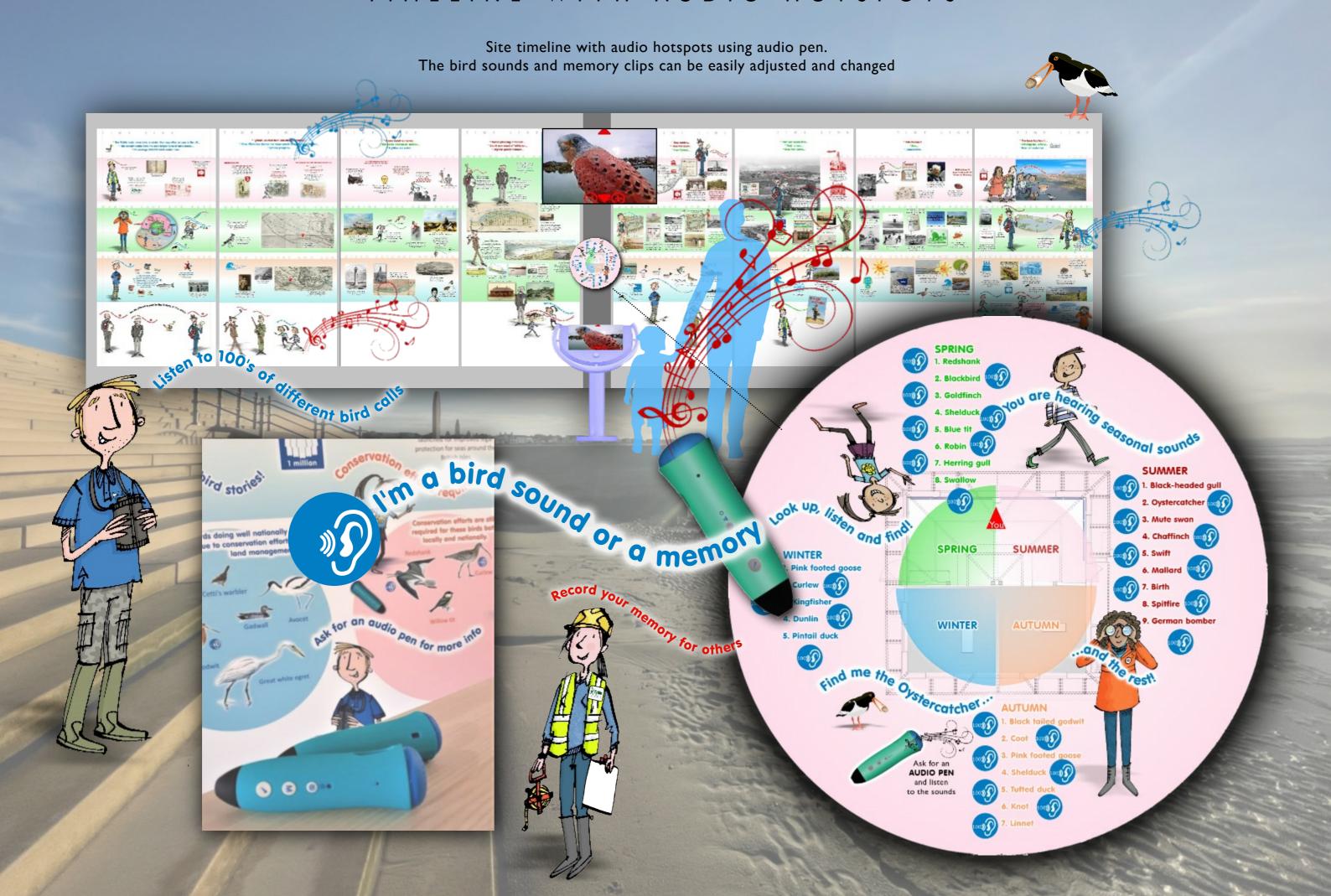
## PUBLIC CONSULTATION







#### TIMELINE WITH AUDIO HOTSPOTS



## BRINGING THE VISITOR CENTRE INTO THE HEART OF THE ACTION





Estuary - Home to 250,000 birds per year







GuidA - Rotating kiosk with real-life friend posing.



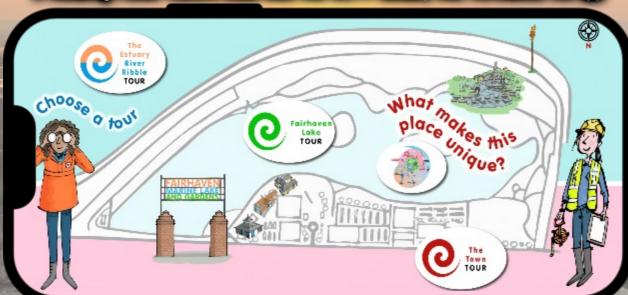
The Visitor Centre hidden from the main estuary view.

## A UNIQUE DRONE FLIGHT + TWIRL APP

A new way of interpreting the locale and site using a rotating kiosk and app with custom drone photography and multimedia hotspots. The concept allows visitors to explore on site and get to places difficult to reach or accessed remotely - ideal for DDA engagement.



1. Rotating Visitor Centre kiosk with live CCTV estuary link, introduces the app



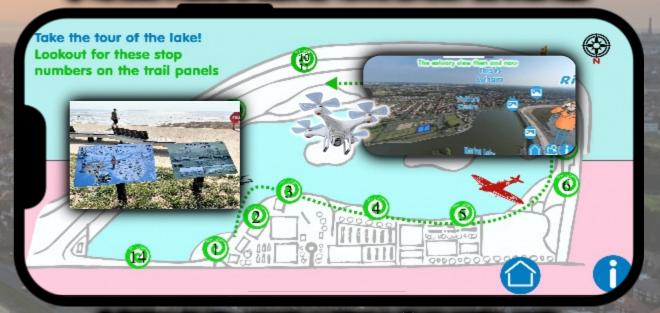
3. Explore and promote the RSPB reserves across the estuary, lake and town



5. Drone take offs link to 360 degree interactive twirls with multi-media hotspots



2. The LAKE is central to where the TOWN, ESTUARY and RIVER meet



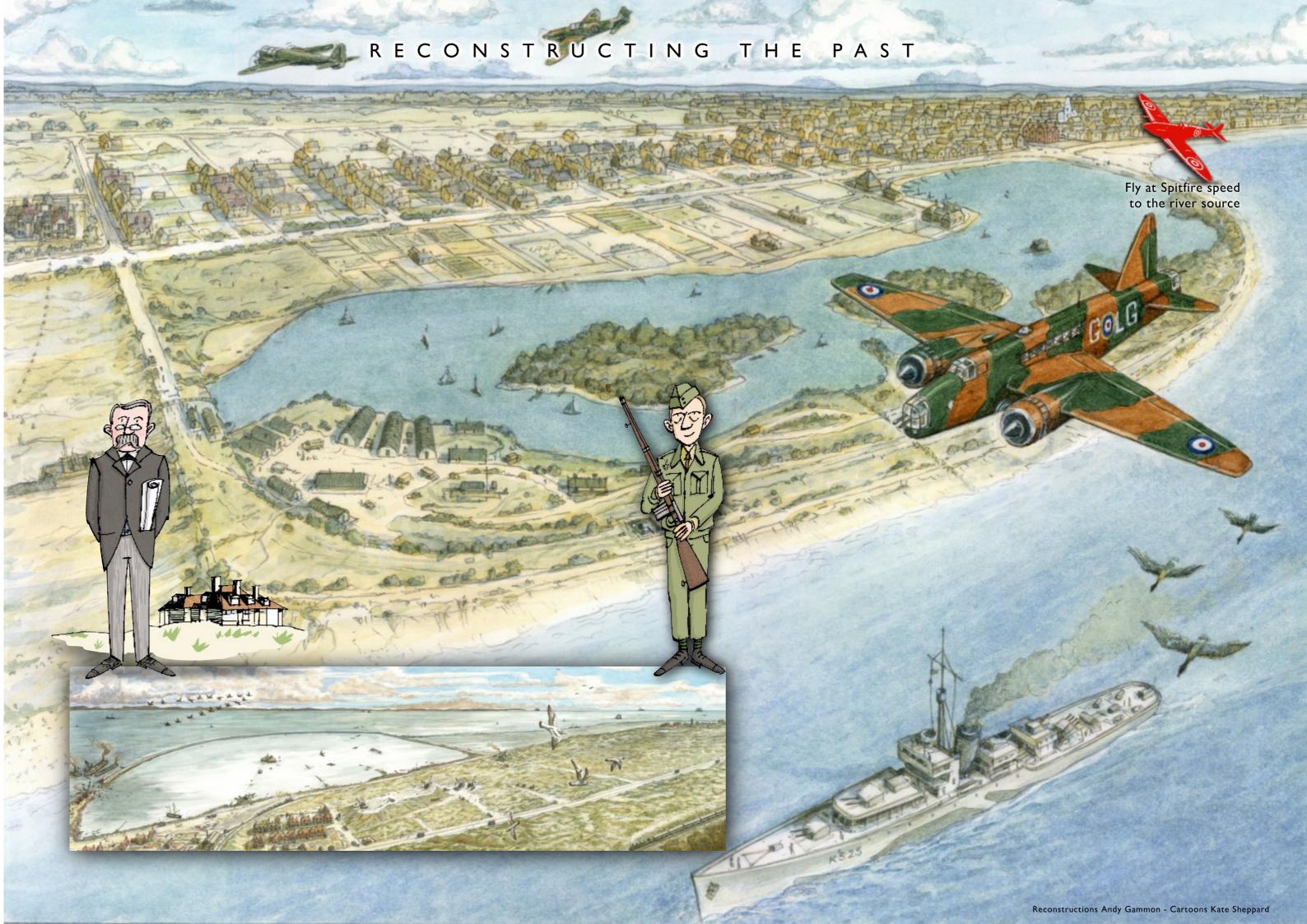
4. Explore the lake remotely or linked to 14 site graphics panels



6. Take a Spitfire flight to the source of the River Ribble and explore further

## THE VISITOR CENTRE AT NIGHT





# A boatload of memories

Our motor boats were built to take all knocks, visitors enjoyed their trips on the Lake. Generations can recall their very first outing, and that time they took the wheel to 'skipper the ship' themselves!



The Visitor Centre used to be home to the park manager.





Norman Bernsen was the lake manager from 1922 to 1955 repairing a boat similar to this one.



